

International Voice Hubbing

Delivering quality international voice
services with competitive pricing

Reach further across the world with competitively priced, quality international voice services. Telstra's International Voice Hubbing service enables carriers and international service providers to deliver international switched voice, data, and fax traffic over VoIP and IPX to more than 200 countries worldwide.

Powered by our global network, this service empowers your organisation and your customers to enjoy the highest possible call quality and reach in more places.



Features

Service levels to suit your needs

Get the service you need with two service levels: Enhanced and Premium. Enhanced service offers price-competitive routing delivered via reliable suppliers. Premium leverages our bilateral voice directs or premium suppliers with comprehensive Caller Line Identification (CLI) coverage and support for roaming.

Caller Line Identification (CLI)

Make returning calls convenient for end-users with International CLI. Voice traffic is delivered and displayed with standard international codes ('+') or international access codes.

Multiple access options

Enable more customers and users with global voice capability serviced through VoIP or IPX, supporting numerous signalling protocols.

24X7 customer service and technical support

Have the assurance of round-the-clock access to our multilingual technical support and helpdesk. And our proactive monitoring of all voice platform systems ensures we help attend to faults as soon as possible.



Benefits

Global network

Leverage our capability for end-to-end points of interconnect, enabling local on- and off-load of traffic with global transportation between territories.

High quality and call completion rate

Ensure the highest possible call quality and reach through traffic switches on direct bilateral connections to the destination countries or via quality approved partner routes.

Network reliability

The Telstra network runs with a high level of redundancy in both switching and signalling, protecting your traffic from cable breaks or traffic surges and delivering fast, high-definition voice services.

Competitive pricing

We regularly review prices to ensure that we remain competitive in the market, and that you get the best value for what you pay for.

Fighting fraud

Not only do we comply with the ITW Global Leaders' Forum (GLF) Code of Conduct, i3 Forum, and Intelligent Network (IN) standards, but we've also gone beyond our commitment to fraud mitigation using AI-driven reporting algorithms for proactive detection of traffic patterns.

Discover how **Telstra International Voice Hubbing** can transform your voice services.

Contact your Telstra account representative for more details.

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 telstra.com.au

International

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