

# Cisco Webex Teams from Telstra

Empower continuous teamwork

## With the new age of collaboration, you need to do more than mobilise the individuals in your work force.

To support productivity today, you have to connect entire teams wherever they are, so they can be productive regardless of location. What's needed is a more open environment across locations and devices, where teamwork occurs in the moment and integrates with workflows.

## Continuous teamwork. One global workspace.

Connected teamwork is continuous teamwork. Make it video-first on any device, any time, globally. Connect people in secure work spaces and empower them to create and contribute. Chat, meet, share files, use digital whiteboards, make calls and see what's happening in one app. Schedule a meeting in an instant, move it to physical room, and easily access projects afterwards.

### The Cisco Webex Teams app lets you:

- access an unlimited number of virtual rooms in the Cisco cloud to safely store and share projects and messages
- keep project files and conversations in one place, so it's simpler for everyone to work together
- use persistent messaging, file and screen sharing, voice calls, and video meetings to create a seamless workflow stream in your own virtual meeting room
- access the app globally by using any compatible internet connected device

## Benefits



### Boost productivity

Connect with anyone on any compatible internet connected device



### Connect globally

Work across multiple locations with secure internet access



### Run lean

Mainly app-based, cloud-hosted and internet-delivered, Webex Teams is easy to set up and use

## Connect other tools to unify workflows

Easily combine the Cisco Webex Teams app with business tools like contacts, calendars and other commonly used applications. You can avoid duplication and complex processes, and streamline work flows using Bots. You also have the option to connect meeting areas – from small huddle spaces to dedicated video meeting rooms with a Cisco Webex Teams enabled video end point. Use it in combination with the app, or as a standalone service.

## Integrate calling for a complete solution

Cisco Webex Hybrid Services from Telstra links Cisco Hosted Collaboration Solution (HCS) and Jabber from Telstra with Cisco Webex Teams via our cloud collaboration platform and global networks to deliver true enterprise calling capabilities.

## Your people have all the key collaboration tools for:



Group messaging



Video meetings



Meeting scheduling



White boarding



File sharing

As well as phone calls in the palm of their hand, with no more switching between applications.



### Make quicker decisions

Bring teams together on the latest thinking to speed project progress



### Streamline workflows

Integrate other tools and automate workflows through Bots



### Stay secure

Have the assurance of Single Sign-On and end-to-end data encryption

## Features

### Bring people and ideas together instantly

**Keep workflows moving and projects on track with secure Webex Teams spaces.**

Let everyone see and share information. Message, share documents, create and edit whiteboards, all with first-class security. Work more productively and intuitively, whether one-to-one or one-to-many. And bring people together in a flash. Simply invite people from your company directory, or use an email address to connect with partners, customers or anyone else you want to.

- **Connect your tools**  
Link your existing tools like Calendar, Outlook and apps like Box, Salesforce Sales Cloud and Salesforce Marketing Cloud.
- **Reduce confusion**  
Avoid storing work across different platforms, duplicated documents and version control.
- **Control access**  
Add, delete and edit rooms with room moderation, lock and delete functionality.
- **No VPN required**  
Access virtual meeting rooms on most internet-enabled devices.
- **Secure from start to finish**  
Keep data safe with end-to-end encryption and manage your encryption keys on site. Enforce policies even when your staff are connecting beyond company walls.

### Meetings built for teams

Your Webex Teams app makes rich meeting experiences even more accessible. Anyone in a Webex Teams space can schedule ahead, or tap to start instantly. Take advantage of features like mute others, add guests and record. And enjoy quality video, screen sharing, and collaborative white boarding from any compatible device. Afterwards, any team member can review content whether they were in the meeting or not.

- **Simple to use**  
Start meetings from within the Cisco Webex Teams app with one click. Schedule meetings ahead of time for up to 200 participants, or on the spot.
- **Great experience**  
Enjoy integrated audio, video, and content sharing for a seamless high-quality meeting. No downloads or plug-ins are required.

- **Flexible**  
Join from mobile devices, web, landline phones via Cisco Webex Teams or Cisco Webex Cloud Connected Audio – Service Provider, Cisco Webex room devices, Cisco phones registered to Cisco Webex Teams, Microsoft Skype for Business endpoints, third-party standards-based video endpoints and more.

### Cisco Webex Hybrid Services

**Cisco Webex Hybrid Services give you the full capabilities of Cisco Webex Teams and more.**

Benefit from cloud-based voice and video calling, Cisco Jabber or Webex Teams persistent messaging for 1:1 or team chat, file sharing and basic meetings (or advanced meetings with Cisco Webex). Services are delivered from the Telstra Collaboration Cisco suite platform across our secure global data network. It enables integrated calling with direct links to your existing Cisco Hosted Collaboration Solution (HCS) from Telstra communication systems, with effortless switching between communication modes. And the ability to reach out to the world.

**Take advantage of a range of services that can be deployed together or individually:**

- **Hybrid Call Service**  
Enables you to integrate HCS call control with Cisco Webex Teams. Cisco Webex Teams is aware of all calls across the unified communications system and connects them so they work together.
- **Hybrid Calendar Service**  
Integrates your on-site Microsoft Exchange, Office 365 or Google Calendar with Cisco Webex Teams. Your people can schedule meetings via their calendar applications by including '@Webex' in the invitation, and join a meeting using the application.
- **Hybrid Directory Service**  
Connects Microsoft Active Directory to Cisco Webex Teams so people can see their company contacts in the Cisco Webex Teams application. Automatic synchronisation between Active Directory and Cisco Webex Teams means contacts are always current.
- **Hybrid Identity Management Services**  
Provides a secure Single Sign-On for Cisco Webex Teams and your Active Directory Federation Services. Organisations enjoy full security while keeping control of and managing their own on-site access keys.

## Webex Board

Webex Board is a multitouch-based, big 4K screen device to meet, screen share and use digital whiteboarding.

It provides everything you need to collaborate whether teams are physically present or attending virtually. Integration with the Cisco Webex Teams platform and application encourages a continuous workflow before and after a meeting on any compatible device.

Since content and messages live in the Cisco Webex Teams virtual space, they're easily accessed via the internet. Plus, you have the assurance of end-to-end encryption.

## How it works

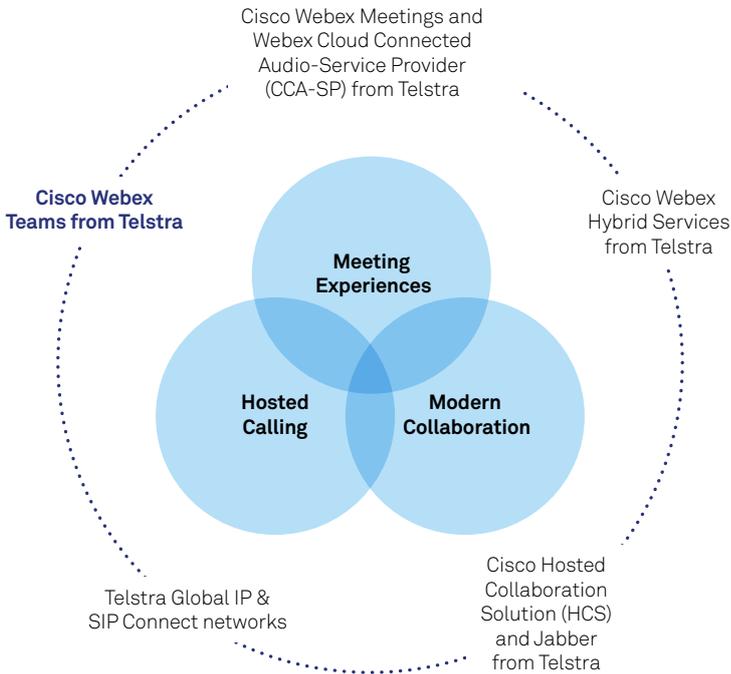
Cisco Webex Teams is a mobility-led, complete team-based conferencing app. It connects people and ideas through virtual meeting rooms accessed via the internet.



- **Cisco® Collaboration Cloud**  
Webex Teams services are hosted securely in the Cisco cloud while media and key management servers and Cisco HCS are in the Telstra cloud. This provides high-quality audio and video while providing in-country key management services.
- **Cisco Hosted Collaboration Solution (HCS) and Jabber from Telstra**  
Has been integrated with Cisco Webex Teams via the Cisco Collaboration Cloud and our secure global data networks providing a full suite of rich voice, video, presence, and IP communications tools across multiple devices.
- **Cisco Webex Teams app**  
Enables you to collaborate on a range of compatible mobile devices (Android, IOS, Windows and MAC OS).
- **Webex Teams Desktop Client**  
People can switch between mobile devices and desktops and use the same app based interface.
- **Share easily**  
Send documents to the screen and work on them together.
- **Real-time input**  
Mark up documents with in-room and virtual, multi-way digital white boarding.
- **Life-like virtual meetings**  
Enjoy HD video conferencing with a 4K camera and screen plus intelligent audio and wireless microphones.
- **Simple to access**  
Access content and messages via wireless or wired internet.
- **Highly secure**  
Have the assurance of end-to-end encryption.
- **Desk Phone**  
Pairs the Cisco Webex Teams app with your Cisco desk phone so you can easily switch between them.
- **Webex Meetings Client – add on**  
Join Webex meetings with just a tap of the Meetings tab on your mobile app.
- **Webex Teams Meeting Rooms – add on**  
Video-enable meeting areas with a monitor or display and a Webex Teams registered end point. With the Webex Teams app, you can escalate to physical meetings in a flash, and your mobile becomes your room remote.
- **App Integration**  
Connect Cisco Webex Teams to almost any tool, or perform custom integrations with Cisco Webex Teams APIs at the Cisco Webex Teams for Developers portal.

## The Telstra Advantage

### Full integration across platforms, applications, devices and networks



### Truly complete, unified collaboration to empower your business

To further enhance your collaboration experience, we have integrated Cisco HCS and Jabber with Cisco Webex Teams and Webex Meetings via Cisco Webex Hybrid Services and Cisco Webex Cloud Connected Audio – Service Provider.

This is all underpinned by our global IP and SIP Connect networks with functionality natively integrated, giving you a consistent, high-quality experience.

You can now enjoy complete and integrated collaboration spanning presence, instant and persistent messaging, content sharing, calling, video conferencing and advanced meeting experience.

## Why Telstra?

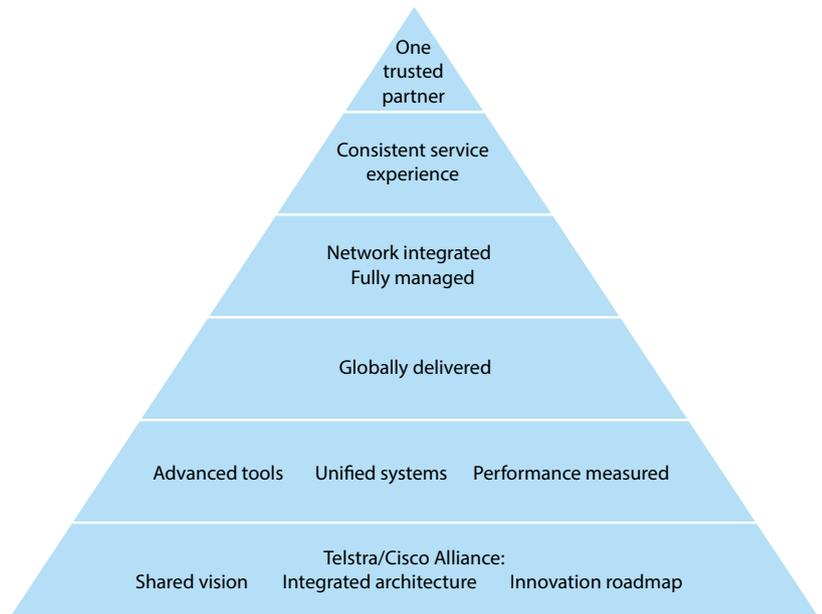
We offer a complete and fully managed Cloud Collaboration suite providing integrated voice, video and collaboration to simplify and enhance the way you work.

Wherever you are or aspire to be you can be assured of a consistent, high-quality experience.

This is made possible through integration of the Cisco platform with the secure Telstra cloud and our global IP networks with SIP Connect.

Ongoing innovation delivers the best and latest capabilities, and solutions are continually measured and optimised to ensure peak performance. All with the assurance of one point of expertise.

## A fully integrated solution



Contact your Telstra account representative for more details.

### Australia

[telstra.com.au](https://telstra.com.au)

### International

[telstra.com/international/Collaboration](https://telstra.com/international/Collaboration)

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